When you are ready to take a flight and suddenly there is a push stop, the challenge is to prepare for a take-off again, keeping in mind all the hindrances!

Uptown was in a dilemma, the property was fully ready and pandemic struck!

CASE STUDY





ABOUT UPTOWN

Uptown is the first uber-cool and premium high-street, dine-in, and entertainment destination in Noida. Spread over 180,000 sq. ft. (approx.), Uptown offers an extensive location for F&B, entertainment, and other worldclass amenities that seemed like a far-fetched idea previously. The complex is situated at a prime location in Noida (Sector-137) and is easily accessible through the metro and Noida Expressway from Delhi, Noida, Greater Noida, and Gurgaon. Apart from F&B and chic brands, they offer a thoroughlycrafted social hub for youth and families to spend some quality time.



FLAGS COMMUNICATIONS' ROLE IN THE ORGANIZATION

Flags Comm came on board as a Marcom agency for the brand and our primary objective was to create the hype around the brand and make it visible.

Our Scope includes:

- Marketing & Advertising
- ***** Brand Launch
- Brand Marketing
- ***** Branding

- ***** Digital Marketing
- ***** Media Buying
- ***** Events & Exhibitions





- Uptown's biggest challenge was its biggest strength the name "Advant".
 Advant is a landmark property in Noida and it completely overshadowed the very existence of Uptown.
- Initially, it was a chicken and egg story. The property neither had customers nor brands. The challenge was to simultaneously work around both the aspects. At a later stage, the challenge was also to retain the existing brands and simultaneously rope in the new ones.
- Uptown is comparatively smaller than other malls in Noida.



HOW FLAGS PLAYED THE ROLE OF A MARCOM AGENCY?

As an integrated MARCOM agency, Flags took upon the complete exercise for Uptown to create its brand persona.

Steps followed were:

- Thorough understanding of the geography, the sector, the surroundings & the needs.
- Understanding the current positioning of the brand
- Transforming the brand identity and defining the brand positioning which would create a differentiator.
- * Crafting customised marketing strategies for both B2B and B2C Target Group.



HOW FLAGS PLAYED THE ROLE OF A MARCOM AGENCY?

** BRAND NAME WAS CHANGED FROM UPTOWN SQUARE TO UPTOWN IDENTITY WAS REVAMPED TO MAKE IT FRESH, LIVELY, COLOURFUL AND ATTRACTIVE.

BEFORE







* TAGLINE: It had to define what Uptown offers you! What Uptown stands for! What Uptown brings in your life!







New Stories Everyday



* The entire look & feel of Uptown needed to be revamped.

Fresh Photoshoot, Videoshoot were planned and very fresh looking website was created.









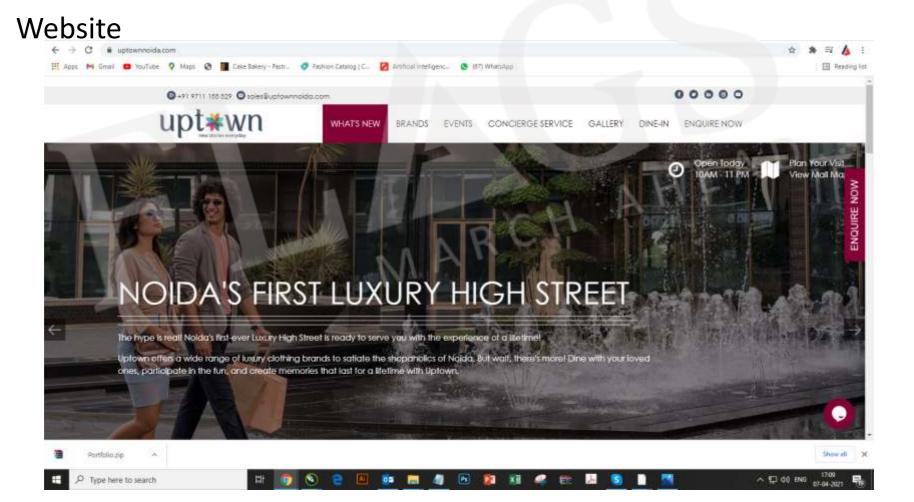
Videoshoot





https://www.youtube.com/watch?v=7yJLl2H8mPg https://www.youtube.com/watch?v=vbQpdCrKQws







* BRAND POSITIONING: We wanted to call Uptown as a weekend destination but not a mall for sure. With total of 40 stores space, mall would have been a misleading term.

Then what was Uptown?

How will it stand apart?

Why should people visit it?

What will be the differentiator?

The answer lied in its openness and offerings. With beautiful water bodies and green spaces, one gets more than shopping and dining experiences. It's an wholesome experience!





Noida's First Luxury High Street





PRINT LAUNCH

THINK BEYOND MALLS, THINK UPTOWN





SOCIAL MEDIA LAUNCH

uptownnoida.com

Think beyond Malls. Think



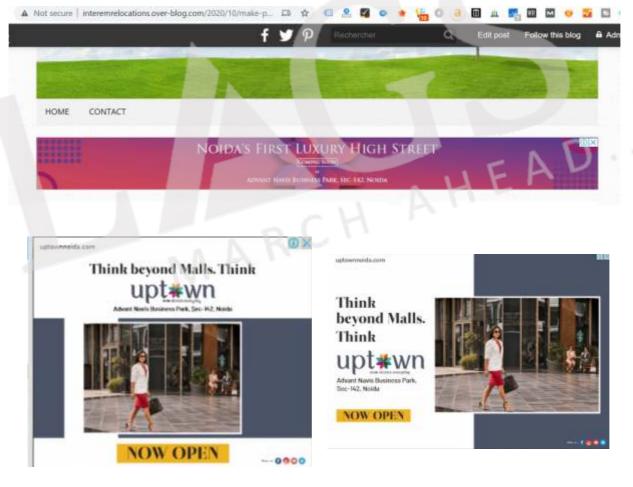
Advant Navis Business Park, Sec-142, Noida

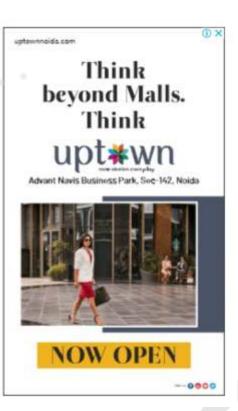




DIGITAL PAID CAMPAIGNS PRE-LAUNCH & LAUNCH









EVENTS

No. of events were being planned and all the important days were being celebrated. Be it Christmas, New Year, Valentine's Day, Comedy Night, Live Bands or simply a rocking DJ... Fun never ends at Uptown.











EVENTS











LAUNCH CAMPAIGN

THINK BEYOND MALLS, THINK UPTOWN

* Target Region: Noida, South Delhi and Central Delhi

Mediums Used:

- * Newspaper advertising
- Social Media Marketing
- Digital Paid Campaigns
- Whatsapp Marketing

- Neighbourhood Marketing
- On-ground Activations



* Crowd / customers started coming in but not many brands were there. So the B2B marketing process started. The idea was to tell the brands that if you are not in Uptown, you are missing out.

CAMPAIGN:

"AN ELITE BUSINESS AND RETAIL HUB THAT HOSTS FORTUNE 500 COMPANIES"







- * Uptown today is an instant crown puller from not just the neighbourhood areas but also from across Noida. Even during the dull weekdays, you see the crowd moving around.
- * Almost all of the property is leased out and the rest will be done shortly.
- Uptown has created a name for itself and has been able to come out of the shadows of Advant.



FLAGS COMMUNICATIONS IS PROUD TO BE STILL ASSOCIATED WITH THE BRAND AND A HAPPY CLIENT-BRAND RELATIONSHIP CONTINUES...



